

## DIRECTED RISK RESEARCH PROPOSAL

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| <b>Risk Theme</b> | Operational Risk |
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**Client Info:** *(only applicable if proposal is in response to a client problem statement)*

|                      |  |                    |            |
|----------------------|--|--------------------|------------|
| <b>Problem Title</b> | Fraud detection using generalised Markov random fields |                    |            |
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|---------------------|---------|-----------------------|--------------|
| <b>University</b>   |         | <b>Classification</b> |              |
| <b>Problem Nr.</b>  | PS16008 | <b>Type</b>           |              |
| <b>Proposal Nr.</b> | RP16006 | <b>Date</b>           | 29 July 2016 |

**PROJECT TITLE:** Fraud detection using generalised Markov random fields

### PROJECT GOAL:

To develop a behavioural model that accurately identifies fraudulent nodes in a weighted and directed financial network, in the presence of noisy observations.

### PROJECT SCOPE

In this project, a model for fraud detection will be developed, using connectedness between individual nodes in a complex network. A narrow interpretation of connectedness may be the number or values of transactions between individuals (network nodes). A broader interpretation may include other common features that may discriminate between fraudsters and non-fraudsters such as gender, age, rank, account activity levels and so on. The premise is that fraudsters and money launderers are connected through transactions and other features. The proposed method will use these links to improve classifier performance by factoring in the effect of such links between individuals, using a generalisation of a well-known model that was initially developed for statistical physics (the Ising model), which models the spins of atoms in a crystal lattice structure. The general form of such models are known as Markov random fields, and are also extensively used in image processing. Here these models are further generalised to potentially link any individual (node) to another, not only neighbouring nodes as in the case of a crystal lattice or digital image.

### PROJECT OBJECTIVES

Fraud risk is a major contributing factor to Operational Risk. The modelling and detection of fraud in complex networks is in its infancy, especially in South Africa. This project aims to enhance existing fraud detection methods by using connectedness between individuals. A bank typically has fraud detection systems that classify one individual at a time, thereby ignoring the links between individuals. Given some network of fraudulent and non-fraudulent nodes that further contains clusters of nodes that

have above average connectedness, the algorithm can use the network connections to improve fraud classification results, which will in turn reduce the load on human analysts investigating potential fraudsters. This could greatly improve the efficiency of counter fraud efforts in banks and lead to significant savings.

## RESEARCH OUTPUTS / DELIVERABLES

| <b>PUBLICATIONS:</b> | <b>Name(s) / Title(s)</b> |
|----------------------|---------------------------|
| Articles             | 1                         |

## APPROACH TO BE FOLLOWED

- 1) Literature study on financial fraud detection methodologies, focusing on the case of weighted and directed financial/customer networks
- 2) Programming of network structures and Ising modelling tool.
- 3) Investigate the accuracy of the model across a range of network assumptions, including modes of connectedness, fraud syndicate behavior, network types, observation error and external influences.
- 4) Compare the modelling results with more traditional approaches, such as logistic regression.

## STRATEGIC VALUE TO DIRECTED RISK RESEARCH

Improved accuracy of fraud detection systems will result in significantly improved operational efficiency and saving of costs. Nodes in a network that are identified as fraudulent need to be investigated individually. Hence inefficient fraud detection models that yield large numbers of false positives lead to excess costs for the user. Moreover, inefficient models are more likely to miss fraudulent nodes altogether. In this this research, a model is developed that improves demonstrably on current approaches to fraud detection in terms of efficiency. The model will also be able to incorporate behavioural factors, which is typically absent in more traditional models.